

FOI File No	Date Received	Requester Category	Brief Description of Request	Date decision issued	Decision
TCC/91/2025	13/08/2025	Member of public	<p>1. On-Street Parking Transactions and Revenue <b>Total Number of On-Street Parking Transactions:</b> Please provide a breakdown of the total number of transactions and ticket sales for on-street parking, including both Pay by Phone and Pay &amp; Display (P&amp;D) Machine transactions</p> <p>Response:</p> <p><b>On-Street Pay by phone Transactions:</b> Please specify the number of on-street parking transactions processed specifically via your Pay By Phone supplier(s).</p> <p>Response:</p> <p><b>Total On-Street Parking Income (Excluding Permits and PCNs):</b> Provide the total on-street parking income for the specified period, excluding income from parking permits and Penalty Charge Notices (PCNs).</p> <p>Response:</p> <p><b>On-Street Pay by phone Income:</b> Specify the total income from on-street parking transactions processed via your Pay By Phone supplier(s).</p> <p>Response:</p> <p>2. Off-Street Parking Transactions and Revenue <b>Total Number of Off-Street Parking Transactions:</b> Please provide the total number of transactions and ticket sales for off-street parking, including both Pay by Phone and Pay &amp; Display (P&amp;D) Machine transactions.</p> <p>Response:</p> <p><b>Off-Street Pay by phone Transactions:</b> Specify the number of off-street parking transactions processed via your Pay By Phone supplier(s).</p> <p>Response:</p> <p><b>Total Off-Street Parking Income (Including VAT, Excluding Permits and PCNs):</b> Provide the total income for off-street parking, including VAT but excluding income from permits and PCNs.</p> <p>Response:</p> <p><b>Off-Street Pay by phone Income:</b> Specify the total income from off-street parking transactions processed via your Pay By Phone supplier(s).</p> <p>Response:</p> <p>3. Payment Methods for Parking Transactions <b>List of Payment Methods:</b> Please provide a complete list of all payment methods currently offered for parking transactions across both on-street and off-street parking, including but not limited to cash, card, contactless, and mobile app options.</p> <p>Response:</p> <p>Please indicate the name of the supplier for each payment method e.g Metric, Flow bird, IPS etc.</p> <p>Response:</p> <p><b>Pay by phone Parking:</b> Please provide the name of the 'pay by phone' supplier used by the Council today e.g Parktag, Parkmagic, Apcoa Connect, Park Rite</p> <p>Response:</p> <p>Please confirm the current contract expiry for the Council's 'pay by phone' service, including any extension options that are available / unused</p> <p>Response:</p>		
			<p><b>Number of Pay on Foot Car Parks:</b> Confirm the number of car parks within your authority that are equipped with barrier access.</p> <p><b>Total Number of Spaces:</b> Specify the total number of parking spaces available within these barrier-accessed car parks.</p> <p>Response:</p> <p><b>Pay on Foot / Pay on Exit Car Park Transactions:</b> Total Transactions: Provide the total number of parking transactions and ticket sales within barrier-accessed car parks. Response: <b>Income from Pay on Foot Car Parks:</b> Specify the total parking income generated solely from barrier-accessed car parks.</p> <p>Response: <b>Equipment Manufacturer:</b> Identify the manufacturer(s) of the barrier equipment currently installed and in use at these car parks.</p> <p>Response:</p> <p>5. <b>Future plans</b> Please could you provide a narrative response outlining any significant changes or procurement exercises that are being considered in the 2025/2026 financial year to the Contracts / suppliers mentioned in this request, for example:Pay by phone supplier P&amp;D Machine provision Pay on Foot / Pay on Exit equipment</p> <p>Response:Please could the Council confirm whether they have any plans to join the government's National Parking Platform in the future?</p>		
TCC/94/2025	18/08/2025	Member of public	I am requesting all information you have recorded regarding reference TUD-25-146. Including the original report letter.		

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